Managed Hardware

Complete Peace of Mind for your Connection

Most ChunkyChips connections (Leased Lines, EFM) can potentially be connected directly into your own network equipment. However you will need a degree of technical knowledge to connect and configure your switch or firewall . Managed Hardware from ChunkyChips means we will recommend the optimum equipment for your line, and deploy all your network requirements on the hardware prior to "going live" on your network, creating a true "Plug and Play" service.
Plus, we can offer monitoring and hardware swapout options to give you the highest possible level of connection uptime, all for a nominal setup fee and a highly cost effective monthly rate.

Hardware Replacement

Chunkychips provides best-in-class Cisco equipment: either a router or firewall, whichever best suits the service requirement. If the provided hardware should develop a fault, we can arrange for a pre-configured replacement to be delivered before 10.30am on the next business day.

Offsite Disaster Recovery Configuration

ChunkyChips bespoke technology will harvest a weekly snapshot of your router configuration, so we always have the very latest configuration to hand. This ensures that your replacement hardware will always have the latest setup pre-loaded for plug and play when received on site.

Unlimited Remote Configuration

As part of the provisioning process, ChunkyChips Cisco engineers will deliver hardware with as close to a fully configured setup to match your network as possible. If you have missed anything, or need to make any further enhancements to the hardware, we can log in remotely over a completely secure connection and make further changes by request.

Pro-active Monitoring and Alerting

ChunkyChips uses a range of network monitoring equipment that feeds data back to our network engineers 24 hours a day.
In the event that your hardware should fail or lose connection, we can provide an alert system that will text a designated number as soon as a fault is detected.

Cisco Hardware

Full Pre-configuration

Basic Rate and optional ad ons

Next Business Day Hardware Swap

Backed up Configuration

Complete Plug and Play solution for your Leased Line or EFM service

Questions?

Call us on 01268 288188
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ChunkyChips.